

GENERAL TERMS AND CONDITIONS OF USE

The company **LES GRANDS CHAIS DE FRANCE SAS** (hereinafter the "**Company**"), owner of this website (hereinafter the "**Website**"), enacts the following General Terms and Conditions of Use (hereinafter the "**GTCU**"), in order to inform you of the rules of use and navigation on the Website.

1. INTELLECTUAL PROPERTY

Access to the Website grants you a private, non-collective and non-exclusive right to use the content of the Website. Any networking or redistribution, in any form whatsoever, is prohibited. The right to reproduce is only for the purpose of representation on a single screen and is strictly reserved for your private use.

Any commercial use of the information on this Website is strictly prohibited. All the data published on the Website, including in particular the texts, photographs, computer graphics and icons, constitute works. Consequently, any representation or reproduction, in whole or in part, which could be made without the consent of their authors or their beneficiaries, is illegal and engages the responsibility of its author. You may not modify, copy, transmit, download, display by e-mail or in any other way, the texts, photographs, computer graphics and icons.

2. ACCESS, AVAILABILITY AND NAVIGATION ON THE WEBSITE

The Website is accessible free of charge to any person of legal age with access to the Internet.

The Website is not intended for minors, and we will not knowingly collect, use, provide or otherwise process any personal information from minors.

When you browse the Website, if you submit your personal data to us, please be aware that you will be deemed to have granted your permission for the use of such data by the Company for the purposes set out in the [Privacy Policy](#) and the [Cookies Policy](#).

In order to participate in the lottery, you will be required to fill in a participation form, the mandatory fields of which will be indicated as such by an asterisk. You acknowledge that the data you provide to us is accurate and constitutes proof of your identity.

Although we endeavor to keep the Website accessible at all times, we cannot guarantee access in all circumstances. In fact, and in particular for reasons of maintenance, updating, or for any other reason beyond our control, access to the Website may be interrupted. The Company reserves the right to modify its content at any time and without notice. It cannot be held responsible for the consequences of such modifications. Similarly, it reserves the right to interrupt or suspend all or part of the Website's functionalities at any time and without notice.

The Company uses its best efforts to maintain good browsing conditions on the Website, and to avoid breakdowns, bugs, viruses or any other technical incidents and illegal practices (hereinafter collectively referred to as "**Incidents**").

However, the risk of incidents cannot be excluded. The User is aware of this and accepts it. In general, the Company shall not be held liable in the event of the Website being unavailable or inaccessible for any reason whatsoever.

3. INFORMATION CONTAINED ON THE WEBSITE

a. General provisions

We endeavor to provide you with accurate and up-to-date information. However, as the transmission of data and information over the Internet is relatively unreliable, we cannot guarantee the accuracy of all the information on this Website. The Company provides information for purely informative purposes. It makes every effort to check its accuracy and keep it up to date. However, no guarantee is given as to the accuracy, precision, updating or completeness of this information. Consequently, and with the exception of gross and intentional negligence, the Company declines all liability.

b. Information on services

The services available on this Website are intended solely for the purposes described in the [Privacy Policy](#) and the [Cookies Policy](#) of this Site.

c. Hypertext links

Hypertext links set up on this Website may take you to websites published by third parties whose content we have no control over. Consequently, and insofar as hypertext links have been included on this Website in order to facilitate your browsing on the Internet, consultation of third-party websites is at your own discretion and your sole responsibility.

4. LIABILITY OF THE COMPANY

The Company cannot be held responsible for any damage of any kind (direct, indirect, material, immaterial) resulting from the occurrence of Incidents limiting or preventing access to the Website or its availability, or impacting the user's experience, as well as the processing of their requests.

The Company shall also not be held liable for any Incidents resulting from exceptional circumstances, acts of God, as well as force majeure events.

5. PERSONAL DATA AND COOKIES

For all information about your personal data and the use of cookies, please see the [Privacy Policy](#) and the [Cookie Policy](#).

6. CONSUMER OMBUDSMAN

The User can send a written complaint to the Company using the contact form available [here](#).

If, in your opinion, you do not receive a satisfactory response to your complaint, you can visit the European Online Dispute Resolution Platform: <https://webgate.ec.europa.eu/odr>

7. MODIFICATION OF THE WEBSITE AND GTCU

We may modify the content and information included on the Website, as well as these GTCU, the Privacy Policy and the Cookies Policy, notably in order to comply with any new legislation and/or applicable regulations and/or in order to improve the Website. We therefore invite all users to read these GTCU, the [Privacy Policy](#) and the [Cookies Policy](#) each time they use the Website.

8. APPLICABLE LAW

These GTCU and the Website are governed by Dutch law. Any dispute concerning the scope, existence, validity, interpretation and application of these GTCU must be settled amicably between the Company and the User. In the absence of an amicable agreement, any dispute arising from the GTCU shall be referred to the competent courts of Amsterdam.

Update date: April 17, 2025